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Skills Gap Training Technical Requirements

HARDWARE REQUIREMENTS

COMPUTERS AND DEVICES

The Learning Exchange online education is designed to run on the following types of computers and devices:

- Personal computers (PCs)
 - Window-based
 - o Apple
- Laptop computers
 - Windows-based
 - o Apple
- Tablet computers
 - o Google Chrome Book
 - Microsoft Surface

The following types of mobile devices are not compatible with the Learning Exchange courseware:

- Mobile phones
- iPad
- Nexus
- Android-based mobile devices

SCREEN RESOLUTION

The minimum screen resolution is 1024 x 768.

AUDIO

Speakers or headphones, and a sound card, are required to hear the course narration audio.

INTERNET CONNECTIVITY

A download speed of two megabits per second or greater (2+ Mbps) is recommended. The minimum download speed is 1 Mbps.

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SOFTWARE REQUIREMENTS

OPERATING SYSTEMS

The Learning Exchange programs are designed to run on the following operating systems:

- Microsoft
 - o Windows XP
 - o Windows 7
 - o Windows 8
 - Windows 10
- Linux OS
- Mac OS X version 10.7 (Lion) or higher

INTERNET BROWSERS

All our courses are designed to be launched in an internet browser. The following browsers are compatible with the Learning Exchange courseware:

- Google Chrome
- Mozilla Firefox
- Internet Explorer
 - o Version 9.0 or later

PLUGINS

Adobe Flash Player must be installed as a browser plugin. Download Adobe Flash Player plugin from the following website:

https://get.adobe.com/flashplayer/