

Solutions at Work SECURITY SERVICES



LEARNING OBJECTIVES

An enhanced education partnership with DeVryWORKS enabled the development of well-defined objectives for maximizing employee potential and increasing retention:

- Unify training opportunities and communication
- Customize learning paths and align with career paths
- Grow business and technical skills of managers
- Strengthen the pool of skilled employees to support growth

TAILORED SOLUTIONS

Collaboration with national, regional and district HR and training managers at the company helped create and roll out:

- Tailored college-level coursework with instructor support
- Self-paced learning modules available on demand
- Video presentation for new hire orientation on HR portal
- Toolkit for prescribing courses during employee reviews
- Course registration technology integration
- Custom reporting via Learning Management System

RECOMMENDED COURSE MODULES

- Business, Management, and Organization in Society
- International and Ethical Competition and Rewards
- Earning Customers in the Digital Age
- Operations Management and Information Technology
- Accounting and Finance for Nonfinancial Managers

On-Demand Training and Business Acumen Helps Security Company Align with Growth

A major protective services company was growing at an exceptional rate, with much of the growth occurring through acquisition of other companies. This created an overall challenge to unify the training and development programs put in place by different leadership groups. It also highlighted the company-wide opportunity to upskill employees to leverage the resources and technology becoming increasingly prominent in the industry.

The organization recognized a need to provide training options to align and support expanding business goal, and help prepare the workforce to meet new objectives. The right education partner could strategically address the company's priorities, which included:

- Increase employee engagement, reduce employee turnover and support career growth
- Offer training flexible enough to fit with the range of work schedules kept by employees
- Help managers, most with a criminal justice background, develop their business acumen
- Provide a pathway to a career-oriented college education that supports company goals